



# Medical Errors

## Checklist

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### Procedure

Medical errors occur when a doctor has violated the necessary due care/diligence and thereby harmed his patient in the diagnosis or treatment.

Examples: wrong diagnosis, incorrect medication, unprofessional implementation of a surgery, inadequate hygiene, lack of timely referral to a specialist or hospital, or inadequate information regarding the risks of surgery.

- Document the course of treatment from your perspective.
- Have a discussion with the doctor concerned to clarify the matter. Take a person you trust with you, and have this person also log the discussion. Sometimes, an alleged medical error turns out to be an unavoidable therapy failure because even the best doctor cannot guarantee a successful therapy.
- Report your suspicion to the health and accident insurance provider. They will then, on their part, clarify whether liability claims against the doctor or hospital exist.
- Request to have access to your patient file and have copies of your findings and reports made. This is a legally established patient right.
- Contact a regional patient association or the Schweizerische Stiftung SPO Patientenschutz (Swiss foundation SPO patient protection) for advice. They can refer you to other specialists (e. g. to clarify patient rights), if necessary, or recommend further options.

### My notes

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